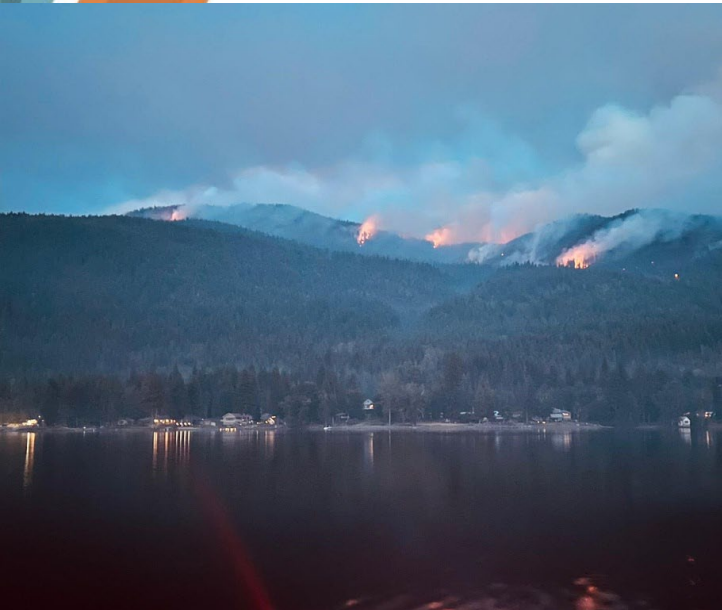




# Emergency Planning for Resort Operators





# 2021 Wildfire Season

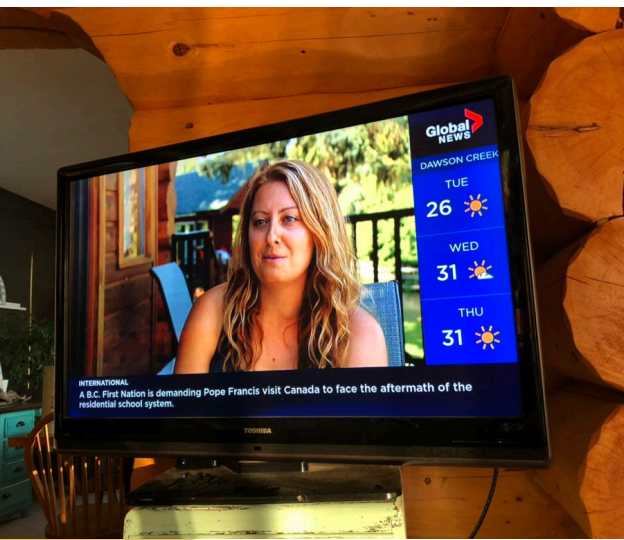
- What happened?
- How did it impact the resort?
- Were we prepared?





# What happened

- Inform guests / evacuate
- Social media /news media
- Wet lining
- Community hub – establish contacts



# Revenue / Loss

- Refunded guests...
- Current insurance gaps
- *Moving forward*





# Key Takeaways

- Self-reliance – purchased equipment
- Insurance / deposits
- Establish communications

